

KEY PERFORMANCE INDICATORS 2005/06

Community Wellbeing

BVPI Ref and officer	Definition	Final Figure 2004/05	RED District Council Bottom 25% 2003/04	AMBER District Council Median 2003/04	GREEN District Council Top 25% 2003/04	All England Top Quartile 2003/04	Comment
BV2b Tony Tidey	The quality of an authority's Race Equality Scheme and the improvements resulting from its application	42% AMBER	26	42	55	63	Monitored annually at year-end
BV156 John Kershaw	The percentage of authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people	76.9% GREEN	27%	47%	67%	64.83	Monitored annually at year-end
EH6 Jim Nolan	The percentage of licence applications processed within the statutory period	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly

ICT and Corporate Support Services

BVPI Ref and Officer	Definition	Final Figure 2004/05	RED District Council Bottom 25% 2003/04	AMBER District Council Median 2003/04	GREEN District Council Top 25% 2003/04	All England Top Quartile 2003/04	Comment
BV11a Tony Tidey	The percentage of the top-paid 5% of the local authority's staff who are women	23.21% AMBER	14.70%	20.00%	26.69%	39.05	Monitored annually at year-end
BV11b Tony Tidey	The percentage of the top 5% of the local authority's staff who are from an ethnic minority	2.19% GREEN	0%	0%	2.20%	3.70%	Monitored annually at year-end
BV11c Tony Tidey	The percentage of the top 5% of the local authority's staff who have a disability	New from 2005/06	Not available	Not available	Not available	Not available	Monitored annually at year-end
BV12 Tony Tidey	The number of working days/shifts lost to the local authority due to sickness absence	10.68 AMBER	11.82	10.3	8.93	8.9	Monitored quarterly
BV14 Tony Tidey	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the local authority's total work force	0.18% GREEN	1.02%	0.48%	0.14%	0.17%	Monitored annually at year-end
BV16a Tony Tidey	The percentage of local authority employees with a disability	1.62% RED	1.72%	2.76%	4.11%	N/A	Monitored annually at year-end

BV17a Tony Tidey	The percentage of local authority employees from ethnic minority communities	3.26% GREEN	0.60%	1.20%	2.40%	Not available	Monitored annually at year-end
BV157 Adrian Scott	The number of types of interactions that are enabled for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery	70% GREEN	50.30%	62.99%	72%	74%	Monitored quarterly

Housing

BVPI Ref and Officer	Definition	Final Figure 2004/05	RED District Council Bottom 25% 2003/04	AMBER District Council Median 2003/04	GREEN District Council Top 25% 2003/04	All England Top Quartile 2003/04	Comment
BV63 Christine Sobey	The average SAP rating of local authority owned dwellings	69 GREEN	58	62	65	65	Monitored quarterly
BV64 Jim Nolan	The number of non-local authority owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the local authority	0	Not available	Not available	Not available	Not available	Monitored quarterly
BV66a Christine Sobey	Rent collected by the local authority as a proportion of rents owed on housing revenue account (HRA) dwellings	97.8% AMBER	96.79%	97.79%	98.60%	98.19%	Monitored quarterly
BV164 Christine Sobey	Does the authority follow the commission for Racial Equality's code of practice in rented housing and the Good practice Standards for social landlords on tackling harassment included in 'Tackling Racial Harassment' code of practice for social landlords	Yes	Not available	Not available	Not available	Not available	Monitored quarterly
BV183a Christine Sobey	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need	0 weeks GREEN	8.8 weeks	5 weeks	1.18 weeks	1.21 weeks	Monitored quarterly
BV184a Christine Sobey	The proportion of local authority dwellings which were non-decent at the start of the financial year	7.3% GREEN	46%	29%	15%	21	Monitored quarterly
H15a Alan Hall	The number of affordable homes completed and ready for occupation during the year	New	Not applicable	Not applicable	Not applicable	Not applicable	Monitored quarterly

H15b Alan Hall	The amount of affordable housing required as part of Section 106 Agreements signed during the year for all large residential development sites (in excess of 25 properties or 1 hectare), expressed as a percentage of the total number of homes to be provided on large residential development sites	New	Not applicable	Not applicable	Not applicable	Not applicable	Monitored quarterly
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Finance and Performance Management

BVPI Ref and Officer	Definition	Final Figure 2004/05	RED District Council Bottom 25% 2003/04	AMBER District Council Median 2003/04	GREEN District Council Top 25% 2003/04	All England Top Quartile 2003/04	Comment
BV8 Peter Maddock	The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of receipt or within the agreed payment terms	94.62% AMBER	90.89%	94.49%	96.74%	95.90%	Monitored quarterly
BV9 Robert Pavey	The percentage of council tax collected by the Authority in the year	97.6% AMBER	97.20%	98.00%	98.50%	98.29%	Monitored quarterly
BV10 Robert Pavey	The percentage of non-domestic rates collected	98.7% AMBER	98.00%	98.77%	99.12%	99.10%	Monitored quarterly
BV78a Janet Twinn	The average time for processing new claims	44.4 RED	46.3	38.4	31	32	Monitored quarterly
BV78b Janet Twinn	The average time for processing notification of changes of circumstance	24.7 RED	13	9	7.2	7.7	Monitored quarterly
BV79a Janet Twinn	The percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision	99.6% GREEN	96.80%	98.00%	99.00%	98.8%	Monitored quarterly

Environmental Protection

BVPI Ref and Officer	Definition	Final Figure 2004/05	RED District Council Bottom 25% 2003/04	AMBER District Council Median 2003/04	GREEN District Council Top 25% 2003/04	All England Top Quartile 2003/04	Comment
BV82a(i) David Marsh	The percentage of household waste arisings which have been sent by the authority for recycling	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly
BV82a(ii) David Marsh	The total tonnage of household waste arisings which have been sent by the authority for recycling	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly

BV82b(i) David Marsh	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly
BV82b(ii) David Marsh	The total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly
BV199a David Marsh	The proportion of relevant land and highways assessed as having combined deposits of litter and detritus that fall below an acceptable level	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly
BV199b David Marsh	The proportion of relevant land and highways at which unacceptable levels of graffiti are visible	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly
BV199c David Marsh	The proportion of relevant land and highways at which unacceptable levels of fly-posting are visible.	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly
BV199d David Marsh	The year-on-year reduction in total number of incidents and increase in the total number of enforcement actions taken to deal with fly-tipping	New from 2005/06	Not available	Not available	Not available	Not available	Monitored annually at year-end

Planning and Economic Development

BVPI Ref and Officer	Definition	Final Figure 2004/05	RED District Council Bottom 25% 2003/04	AMBER District Council Median 2003/04	GREEN District Council Top 25% 2003/04	All England Top Quartile 2003/04	Comment
BV106 Stephen Bacon	The percentage of new homes built on previously developed land	94% GREEN	45.20%	66.00%	86%	93.50%	Monitored quarterly
BV109a Barry Land	The percentage of major application determined within 13 weeks	41% RED	40.25	51.86%	63.58%	63.64%	Monitored quarterly
BV109b Barry Land	The percentage for minor applications determined within 8 weeks	57% RED	52	61.00%	71%	70.28%	Monitored quarterly
BV109c Barry Land	The percentage for 'other' applications determined within 8 weeks	77% RED	73.98	80.00%	86%	85.00%	Monitored quarterly
BV204 Barry Land	The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications , as a percentage of the total number of planning appeals against refusals of planning applications	29%	Not available	Not available	Not available	Not available	Monitored quarterly

Leisure

BVPI Ref and Officer	Definition	Final Figure 2004/05	RED District Council Bottom 25% 2003/04	AMBER District Council Median 2003/04	GREEN District Council Top 25% 2003/04	All England Top Quartile 2003/04	Comment
BV170a Alan Clear	The number of visits to/usages of local authority funded or part funded museums and galleries in the area per 1,000 population	New from 2005/06	Not available	Not available	Not available	Not available	Monitored quarterly
BV170c Alan Clear	The number of pupils visiting museums and galleries in organised school groups	3178 GREEN	187	1122	2754	7294	Monitored quarterly

People First, Civil Engineering and Maintenance

There are no key performance indicators for these portfolios for 2005/06